

A GUIDE FOR REFERRING PROFESSIONALS

When your client needs more than sessions.

Where we fit in your continuum of care, when to refer, and how a referral works, from the first call to the report back.

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You already know the pattern: the work holds in session and falls apart between them.

We are the team that covers the between. Alongside provides intervention support, sober transport, sober companions, and recovery coaching, coordinated by one team that stays with the client across every transition. We are not a treatment center and we don't compete with your care. We make it more likely to hold.

01 Where we fit

Recovery rarely fails in treatment. It falters in the gaps between: the ride home from detox, the week after discharge, the business trip at ninety days. Clinical care is delivered in settings; the risk lives in transitions. That is the territory we cover.

WE ARE NOT

A treatment center · Sober living · A replacement for therapy or clinical care · A crisis line

WE ARE

The continuity layer around your care: one coordinated team through intervention, transport, treatment transitions, and long-term maintenance

02 What we do

Intervention support

Planned with the family in days, not weeks. Respectful, clinically informed, and prepared: treatment, logistics, and transport arranged before anyone sits down.

Sober transport

Safe, discreet accompaniment door to door: detox to residential, residential to home, or across the country. The highest-risk hours, covered.

Sober companions

A steady, trained presence for the windows you worry about: discharge week, work reentry, travel, family events, court dates.

Recovery coaching

Structured, ongoing coaching that complements your clinical work: accountability, routine, and a person to call before the slip instead of after.

03 When to refer

The referrals that help most arrive before the crisis, not after. Signals we're built for:

- A client is entering or leaving a level of care and the handoff is unsupported.
- The family is calling you between sessions, and the system around the client is destabilizing.
- Your client keeps the appointment but not the week: travel, work stress, or isolation keeps undoing the progress.
- An intervention is being considered and the family needs experienced, steady hands.
- You're the only professional involved, and the case needs more coverage than any one clinician can give.

WHAT YOU CAN TELL YOUR CLIENT

"There's a team I trust that works alongside people between sessions: rides, transitions, travel, the hard weeks. They're not a facility. It's a person who stays with you. I can introduce you, and you decide."

04 How a referral works

01

One call

You reach an advisor directly, not an intake queue. Twenty minutes, case-level detail, honest fit assessment.

02

A plan in days

Scope, team, and schedule proposed to you and the family. Nothing starts without informed consent.

03

The engagement

One advisor owns the case end to end. The same faces throughout; no re-explaining, no cold handoffs.

04

Reporting back

With the client's consent, you get concise, scheduled updates. Your clinical picture stays current.

05 How we work with you

Your client stays yours

We reinforce your treatment plan; we don't rewrite it. Coaching and companion work are structured around your clinical direction.

Consent-based communication

Releases are signed before we share anything, with anyone. You decide with the client what flows back to you, and how often.

Candor about fit

If a case needs a higher level of care than we provide, we say so on the first call and help you place it. Your referral is a trust; we treat it that way.

The three of us are in recovery ourselves or have walked beside it for decades: Tim Laine, CAC; Rabbi Mark Rotenberg, CADC, CPC; Felipe Olmeta, CCAR. Every engagement is led by one of us, backed by a vetted national network of companions and coaches trained in our model.

REFER A CLIENT, OR JUST TALK A CASE THROUGH

Speak with an advisor directly.

Every conversation is confidential. Case consultations carry no obligation, and we'll tell you honestly whether we're the right fit. You're also welcome to reach out to any of our co-founders directly: Tim Laine, Rabbi Mark Rotenberg, or Felipe Olmeta will talk a case through with you personally.

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